






Parent and Community Code of Conduct

Supporting learning, wellbeing and safety in every Queensland state school

We welcome parents¹ and other members of our diverse community into schools across Queensland.

Working together with their school community², school staff support the learning and wellbeing of every student, and are entitled to a safe work environment.

Parents and other visitors to schools support safety by ensuring their communications and conduct at the school and school activities is respectful.

| Elements of engagement | It is expected that parents and visitors to our school community will: | Parents and visitors to our school community demonstrate this by: |
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| Communication  - in person - by telephone - by email - online | <ul style="list-style-type: none"> • be polite to others • act as positive role models by being safe, respectful, responsible and considerate of others • recognise and respect personal differences • use the school's communication process to address concerns | <ul style="list-style-type: none"> • using polite spoken and written language • speaking and behaving respectfully at all times • being compassionate when interacting with others • informing appropriate staff if the behaviour of school community members is negatively impacting them or their family • respecting staff time by accepting they will respond to appropriate communication when they are able • requesting a meeting to discuss any concerns about their child's education — allowing staff time to prepare and appreciating their time may be limited |
| Collaboration  | <ul style="list-style-type: none"> • (parents) ensure their child attends school ready to learn everyday <ul style="list-style-type: none"> - arrives at school on time, in the school uniform, having had breakfast, any necessary medication and adequate sleep - has sufficient food for morning tea and lunch breaks - has any specific books, equipment or clothing (eg swim wear) needed for the learning day • support the Student Code of Conduct | <ul style="list-style-type: none"> • taking responsibility for their child arriving after 8.15am and departing school by 3.30pm safely • being on time every day and ready to learn at 9.00am • reading and encouraging their child to understand and follow the Student Code of Conduct |
| School Culture  | <ul style="list-style-type: none"> • recognise every student is important to us • contribute to a positive school culture • work together with staff to resolve issues or concerns • respect people's privacy • respect decisions are informed by legislative, regulatory, and policy and procedures of the Department of Education | <ul style="list-style-type: none"> • valuing each child's education • acknowledging staff are responsible for supporting the whole school community • speaking positively about the school and its staff • not making negative comments or gossiping about other school community members, including students — in person, in writing or on social media • understanding, at times, compromises may be necessary • considering the privacy of all school community members at all times, and understanding that the school cannot share confidential information |

¹The term 'parent' refers to parents, carers, guardians and people who exercise parental responsibility for a child.

²The term 'school community' refers to members of the Executive Leadership Team, teaching and non-teaching staff, students, parents, local business and community organisations and visitors to the school.

